

NPI CONTINGENCY PLAN SUMMARY

Organization Name: Aetna _____
Contact (Name/Phone/Email): NationalProviderIdentifier@aetna.com
Website: www.aetna.com _____
Last Updated 8/28/2007 _____

NPI Contingency Plan Adoption Statement:

Aetna is adopting an NPI Contingency Plan in accordance with CMS NPI Contingency Guidance and applicable regulations

Key Contingency Plan Dates:

Aetna will accept/submit, as applicable, the following identifiers in HIPAA electronic transactions, in the manner and for the purposes specified herein:

Health Plan: Aetna		
Transactions timetable applies to (indicated by X):		
<input checked="" type="checkbox"/> 837P <input checked="" type="checkbox"/> 837I <input checked="" type="checkbox"/> 837D <input type="checkbox"/> 835 <input type="checkbox"/> 270/271 <input type="checkbox"/> 276/277 <input type="checkbox"/> 278 <input type="checkbox"/> 834		
Identifier	Primary Providers (Billing/Pay To; Rendering)	Secondary Providers (Referring, Ordering, Operating, Other)
Legacy ID Only	<ul style="list-style-type: none"> Legacy IDs ONLY will continue to be accepted through January 31, 2008 	<ul style="list-style-type: none"> Legacy IDs ONLY will continue to be accepted through May 22, 2008
NPI+Legacy	<ul style="list-style-type: none"> NPI+Legacy acceptance began in 2006 NPI+Legacy will continue to be accepted through May 22, 2008 	<ul style="list-style-type: none"> NPI+Legacy acceptance began in 2006 NPI+Legacy will continue to be accepted through May 22, 2008
NPI Only	<ul style="list-style-type: none"> NPI Only acceptance began in 2006 NPI Only will be REQUIRED starting May 23, 2008 After May 22, 2008 Legacy IDs will NOT be accepted 	<ul style="list-style-type: none"> NPI Only acceptance began in 2006 NPI Only will be REQUIRED starting May 23, 2008 After May 22, 2008 Legacy IDs will NOT be accepted

Note: for definition of Primary and Secondary Providers see CMS FAQ 6929 - http://questions.cms.hhs.gov/cgi-bin/cmshhs.cfg/php/enduser/std_alp.php?p_sid=W7KuMaAi

For additional information on the format used to present this information, see Attachment A to the "Recommended Transition Plan for the NPI Contingency Period" paper available from http://www.wedi.org/npioi/public/articles/dis_viewArticle.cfm?ID=635

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Transactions timetable applies to (indicated by X): __ 837P __ 837I __ 837D <u>X</u> 835 __ 270/271 __ 276/277 __ 278 __ 834		
Identifier	Primary Providers (Billing/Pay To; Rendering)	Secondary Providers (Referring, Ordering, Operating, Other)
Legacy ID Only	<ul style="list-style-type: none"> Legacy IDs ONLY will continue to be sent when there is no NPI loaded to Aetna's provider database, and there is no NPI on the claim 	<ul style="list-style-type: none"> N/A
NPI+Legacy	<ul style="list-style-type: none"> When NPIs are sent on ERAs, Payee Tax ID is also included, but the servicing provider NPI replaces the servicing provider ID previously sent 	<ul style="list-style-type: none"> N/A
NPI Only	<ul style="list-style-type: none"> NPI Only (plus payee TIN) have been sent since May 2007 (if the NPI was available in our database) unless recipients requested Legacy ID only. As of August 18, 2007 we began returning NPIs received on claims (unless we have received a request to use a different NPI). 	<ul style="list-style-type: none"> N/A

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Transactions timetable applies to (indicated by X): ___ 837P ___ 837I ___ 837D ___ 835 <u>X</u> 270/271 <u>X</u> 276/277 <u>X</u> 278 ___ 834		
Identifier	Primary Providers (Billing/Pay To; Rendering)	Secondary Providers (Referring, Ordering, Operating, Other)
Legacy ID Only	<ul style="list-style-type: none"> Legacy IDs ONLY will continue to be accepted through January 31, 2008 	<ul style="list-style-type: none"> N/A
NPI+Legacy	<ul style="list-style-type: none"> NPI+Legacy have been accepted since 11/06 if the submitted NPI has a corresponding entry in our provider database NPI+Legacy will continue to be accepted through May 22, 2008 	<ul style="list-style-type: none"> N/A
NPI Only	<ul style="list-style-type: none"> NPI Only has been accepted since 11/06 if the submitted NPI has a corresponding entry in our provider database NPI Only will be REQUIRED starting May 23, 2008 After May 22, 2008 Legacy IDs will NOT be accepted 	<ul style="list-style-type: none"> N/A

Note: for definition of Primary and Secondary Providers see CMS FAQ 6929 - http://questions.cms.hhs.gov/cgi-bin/cmshhs.cfg/php/enduser/std_alp.php?p_sid=W7KuMaAi

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Key Questions and Answers:

<p>What requirements does the health plan have for sharing NPIs prior to production use?</p>	<p>All providers should share their NPIs with us no later than August 31, 2007. For information on how to do this, please visit www.aetna.com.</p> <p>NPIs can be used immediately on claims. However, they must be loaded into our system before they can be used in eligibility, claim status inquiry, precertification or referral transactions. You can confirm that your NPI is in our system by logging in to our secure provider website and selecting "Update Profiles." Then, select the NPI tab. Any NPIs you've submitted to us that have been loaded into our system will be on the first screen.</p> <p>Most NPIs are loaded into our system within 30-60 days of receipt, although more time may be needed depending on volume and submission method.</p>
<p>When both legacy and NPI are present in the same transaction, which ID is used for processing?</p>	<p>When both NPI and legacy IDs are used in Eligibility (270), Claim Status (276), Referral and Precertification (278) transactions, the NPI will always be used for Aetna processing.</p>
<p>How does the health plan recommend providers test transactions with NPI?</p>	<p>We will not test NPI submissions directly with health care providers. In conjunction with our trading partners (that is, vendors and clearinghouses), we have developed recommendations for approaches providers can use to ensure the NPI will not adversely affect their transactions.</p> <p>We have deployed a self-service test approach for real-time transactions so our EDI vendors, national account and direct-connect providers can test independently on their own schedules. We suggest providers initially contact their clearinghouse or vendor to discuss what assistance they can provide with testing.</p>
<p>What are the timelines and transition requirements for paper claims?</p>	<p>We encourage submission of claims electronically, but we are able to accept the new 08/2005 version of the CMS 1500 12/90. We also accept the new UB-04 form and will continue to accept the UB-92. CMS 1500 version 12/90 and UB92 forms will be accepted as long as they contain the information needed to process claims.</p>

For additional information on the format used to present this information, see Attachment A to the **"Recommended Transition Plan for the NPI Contingency Period"** paper available from http://www.wedi.org/npioi/public/articles/dis_viewArticle.cfm?ID=635