

## ICD-10 Testing and Transition

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## Testing: Internal vs External

- ◆ Core Applications
- ◆ HL7 & Custom Interfaces
- ◆ Integrated Applications
- ◆ HIPAA Transactions
- ◆ Scanning Solutions
- ◆ Processes, Procedures and Guidelines
- ◆ Documentation
- ◆ Scheduling
- ◆ Resource Planning
- ◆ Reporting & Analytics

## Testing: End-to-End

- ◆ Clearinghouses
- ◆ Provider - Payer –Provider
- ◆ Clinical Applications Payer vs Provider
- ◆ E-Prescribing & PBMs
- ◆ Providers
  - Labs
  - HL7
  - Eligibility
- ◆ Data Warehouses/Data Marts
- ◆ Reporting: Licensing, Regulation and Accreditation
- ◆ CMS: P4P, PQRI, etc

## Testing: How to Accomplish

- ◆ Governance
- ◆ Planning – Planning - Planning
- ◆ Communication (Internal and External) – Think Outreach
- ◆ Test Cases
- ◆ Infrastructure Preparation
- ◆ Resource Preparation
- ◆ SMEs
- ◆ Vendors
- ◆ Trading Partners

## Testing and Transition: Potential Issues

- ◆ Staff Availability/Commitment
- ◆ Vendor Resource Availability
- ◆ Infrastructure
- ◆ Historical Data Mapping
- ◆ Go-Live vs Claim Refilling
  - Processes & Procedures
  - Automated & Manual
- ◆ Superbills
- ◆ Eligibility
- ◆ Payer – Provider Contracts
- ◆ Automated Voice Response Systems
- ◆ Patient Phone Calls

## Scheduling Policy Changes

- ◆ Reimbursements
- ◆ Fee Schedule Changes
- ◆ Authorizations
- ◆ Referrals
- ◆ Transition / Cut-over

## Conversion Process / Runoff

- ◆ Electronic Health Records Templates
- ◆ October 1, 2013... Exactly When To Make The Transition
- ◆ Operational Cut-Over Checklists
- ◆ Data Warehouse/Data Marts
- ◆ Dashboards
- ◆ Pre-printed Forms/Supplies
- ◆ Trading Partners
  - Clearinghouses
  - PBM's
  - Lab's
  - Employers

## Transition Training: Pre vs Post

### Transition Training Performed

	Clinical	Operations	Information Technology	Administrative	Outside Resources
Pre	√	√	√	√	√
Post	√	√	√	√	√

Perform Post Implementation Review

## Transition Documentation

- ◆ Communication and Outreach Plan
- ◆ Portal Documentation
- ◆ Operational Documentation
- ◆ Call Centers vs Patient Contact & Inquiries
- ◆ Historical Point of Demarcation
- ◆ Process Documentation
- ◆ Clinical Documentation
- ◆ ICD-9 Continued Use
- ◆ Business Continuity/Disaster Recovery Documentation
- ◆ Financial Impact Review of Transition

## Crosswalks: How & When to Stop Using

- ◆ Payer vs Provider – who translated what?
- ◆ Specialist Contracts
- ◆ DRGs
- ◆ Review of Application Inventory
- ◆ Short Term vs Long Term

## Contact Information

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