



What's new in Version 8020 X12 Implementation Guides

Tooth Segment Information in the 835 transaction set

When the 835 is used to report the adjudication of a claim with dental services, the detail of the tooth associated to the service line is required to provide the payment and adjustment information. The 008020x322 Healthcare Claim Payment / Advice (835) transaction includes a new TOO segment at Loop ID 2110 that provides the information about the tooth number, surface or oral cavity area.

What's New

- 2110 Loop TOO – Tooth Information
 - This segment will be used to identify the tooth number, tooth surface or oral cavity area. The segment can be repeated 32 times.
- TOO01 – Teeth and Areas of Oral Cavity or individual tooth Qualifiers
- TOO02 – Oral Cavity Area/Tooth Code – external code list
- TOO03 – Tooth Surface used in the service line adjudication for example, Distal, Facial, Lingula, Occlusal
 - TOO03-01 through TOO03-05 – report up to 5 Tooth surface areas

How can this benefit you?

- Receivers of the 835 transaction can now see the details of the tooth related to the adjudication.
- Improved ability to auto-post the 835 transaction to the accounts receivable system
- Incentivized 835 adoption

How can this impact you?

Payer and Business Associates business processes

- Update database structure of the pre-adjudication system to save the new information related to dental claims
- Update the post-adjudication system to report the details of the tooth number, surface or oral cavity area
- Internal testing and trading partner testing
- Internal education e.g., EDI and help desk
- External education to providers via companion guides or bulletins

Practice Management System (PMS)

- Update revenue cycle software to incorporate receiving and utilizing the tooth related information
- Update remits viewer tool to report all information regarding tooth related information
- Internal testing
- Internal education e.g., client facing staff
- External education to customers



Provider Business Processes

- Update procedures for file management of tooth related information
- Update procedures for researching file issues to tooth related information
- Review and update reports as needed
- Internal education

Clearinghouse

- Update system to allow files that include tooth related information
- Update database structure to save the tooth related information
- Update Processes / systems to use the tooth related information
- Update remit viewer tool to report all information regarding tooth related information
- Internal testing and trading partner testing
- Internal education e.g., EDI and help desk
- External education with trading partners and business associates

Refer to X12N 008020X322 Health Care Claim Payment / Advice 835 for additional information on the TOO Tooth Segment in the 835.