



# August 2014 ICD-10 Industry Readiness Survey

- October 9, 2014

Thank You



for sponsoring registration

Jim Daley, Chair, WEDI; co-chair WEDI ICD-10 workgroup;  
Director of IT, BlueCross BlueShield of South Carolina

Powered by  SurveyMonkey

# About WEDI



**The Workgroup for Electronic Data Interchange (WEDI) is the leading authority on the use of Health IT to improve healthcare information exchange in order to enhance the quality of care, improve efficiency and to reduce costs of the American healthcare system.**

**Formed in 1991 by the Secretary of Health and Human Services (HHS), WEDI was named in the 1996 HIPAA legislation as an advisor to HHS and continues to fulfill that role today.**

**WEDI's membership includes a broad coalition of organizations, including: hospitals, providers, health plans, vendors, government agencies, consumers, not-for-profit organizations, and standards development organizations.**

**WEDI draws upon an extensive organization of industry volunteers to help guide focused workgroups based on key Health IT topics.**

Web site: [www.wedi.org](http://www.wedi.org)

# ICD-10 Regulatory / Statutory Action



- 8/22/08: Proposed rule suggested date of October 1, 2011
- 1/16/09: Final regulation established date as October 1, 2013
- 9/5/12: Regulation changed date to October 1, 2014
- 1/1/14: PAMA statute mandated no earlier than October 1, 2015
- 8/4/14: Regulation established new date as October 1, 2015
  - Estimated cost of 1-year delay was \$4 Billion

# August 2014 Survey

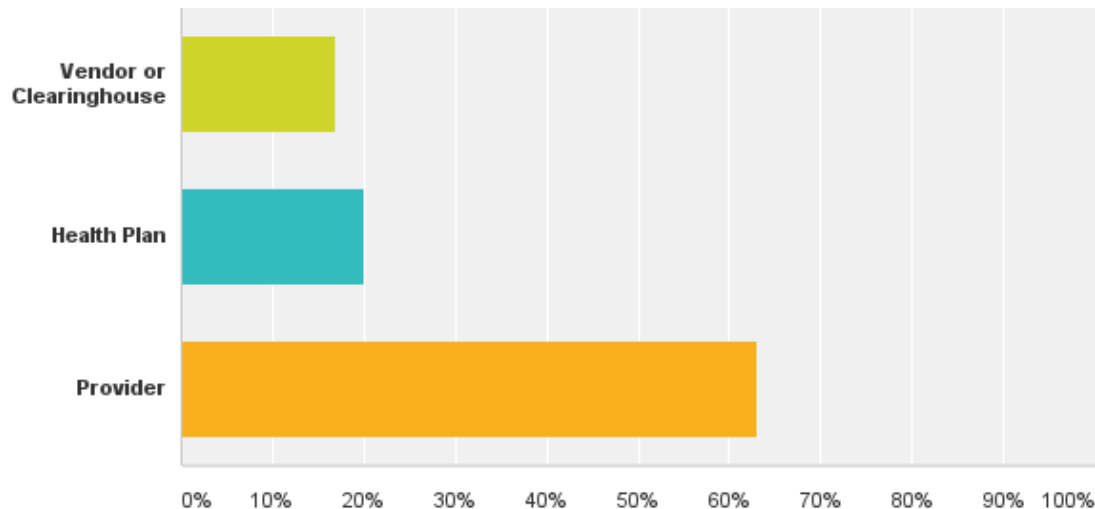


- Ninth readiness survey - first was November 2009
- 514 responses
- Good balance of respondents although not statistically selected sample
- Perhaps reflects slightly better than actual status

# Q1: Participant Demographics



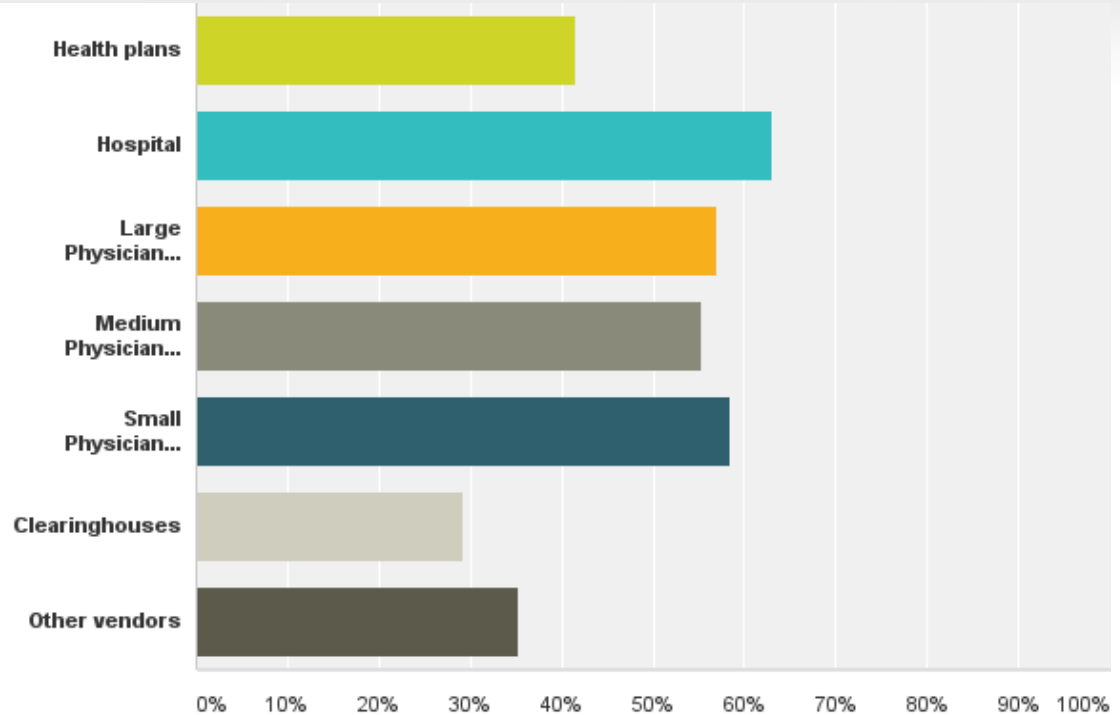
Is your organization primarily a:



# Q2: Vendors



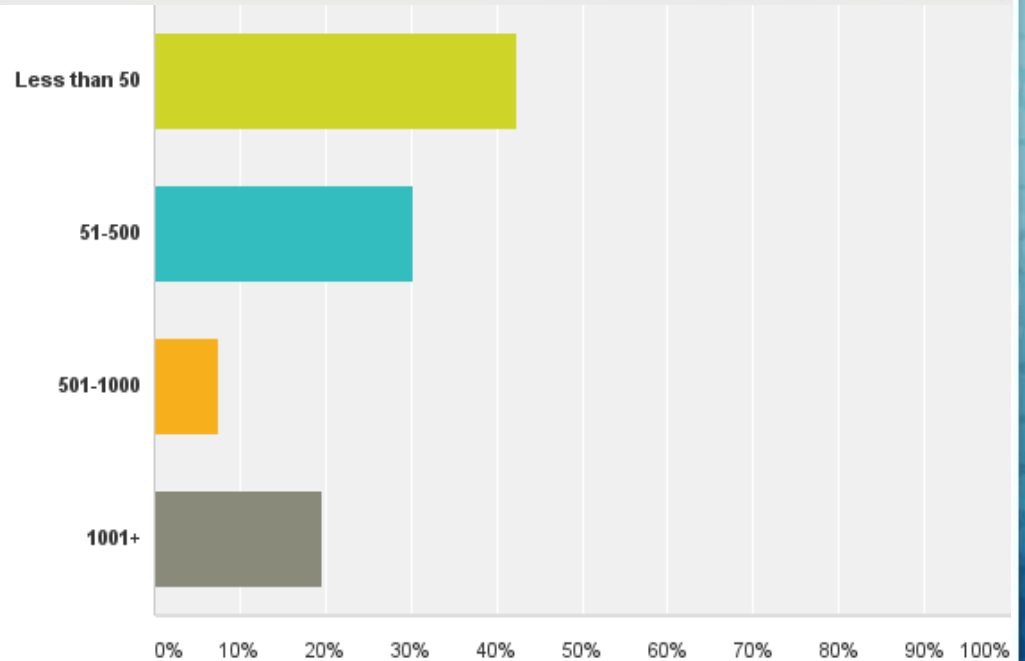
Are your  
customers:



# Q3: Vendors



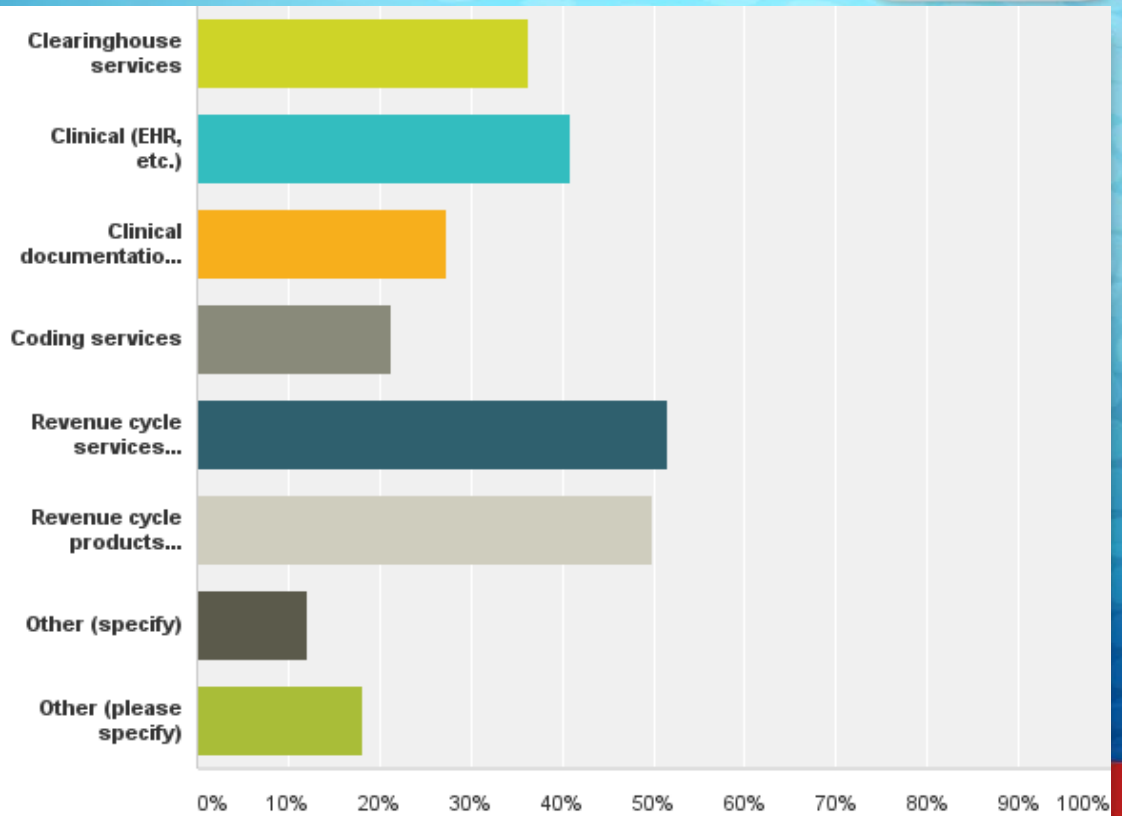
How many employees that are working on health care related initiatives are in your company (full time equivalents)?



# Q4: Vendors



What Type of  
Services/Products  
Do You Provide?

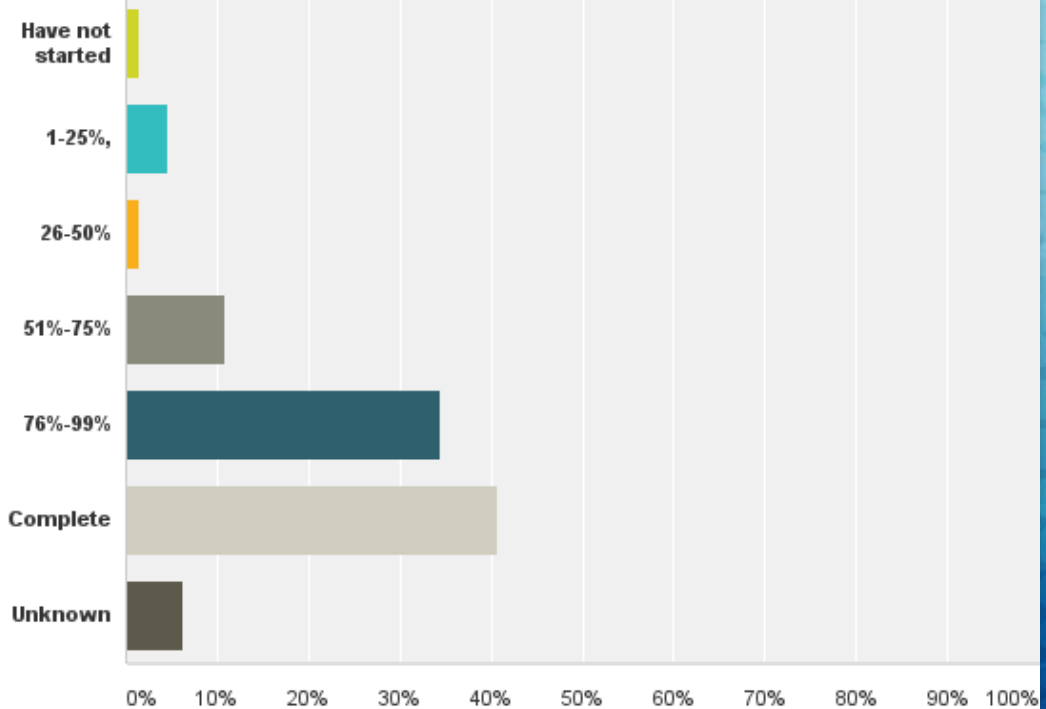




# Q5: Vendors



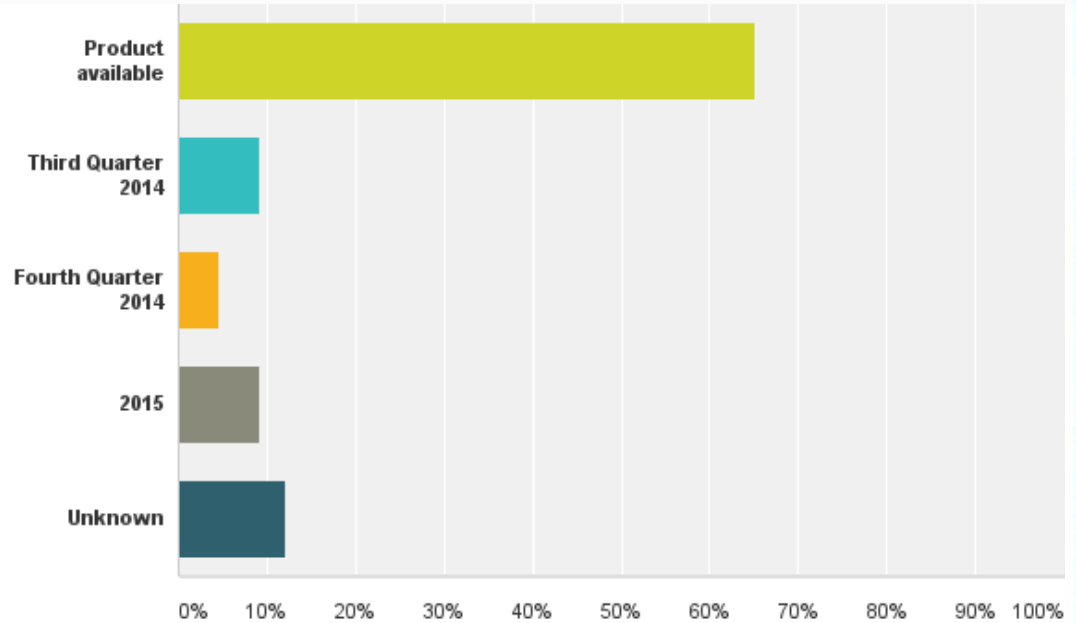
How complete is your solution development for the majority of your ICD-10 products and services?



# Q6: Vendors



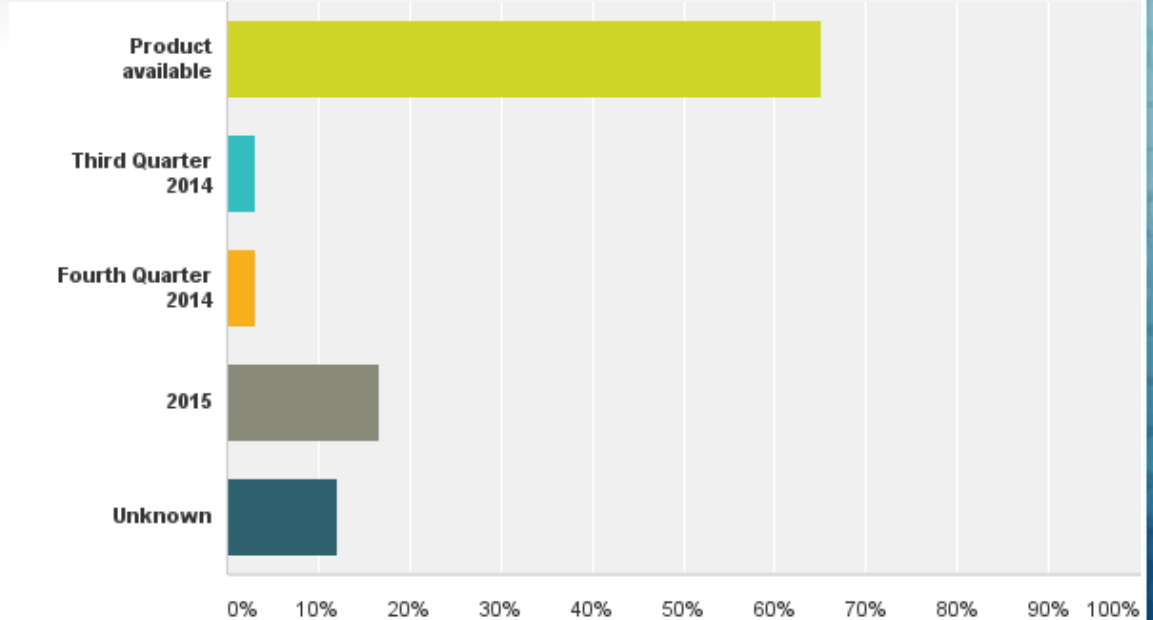
When do you plan to start ICD-10 customer review and beta testing?



# Q7: Vendors



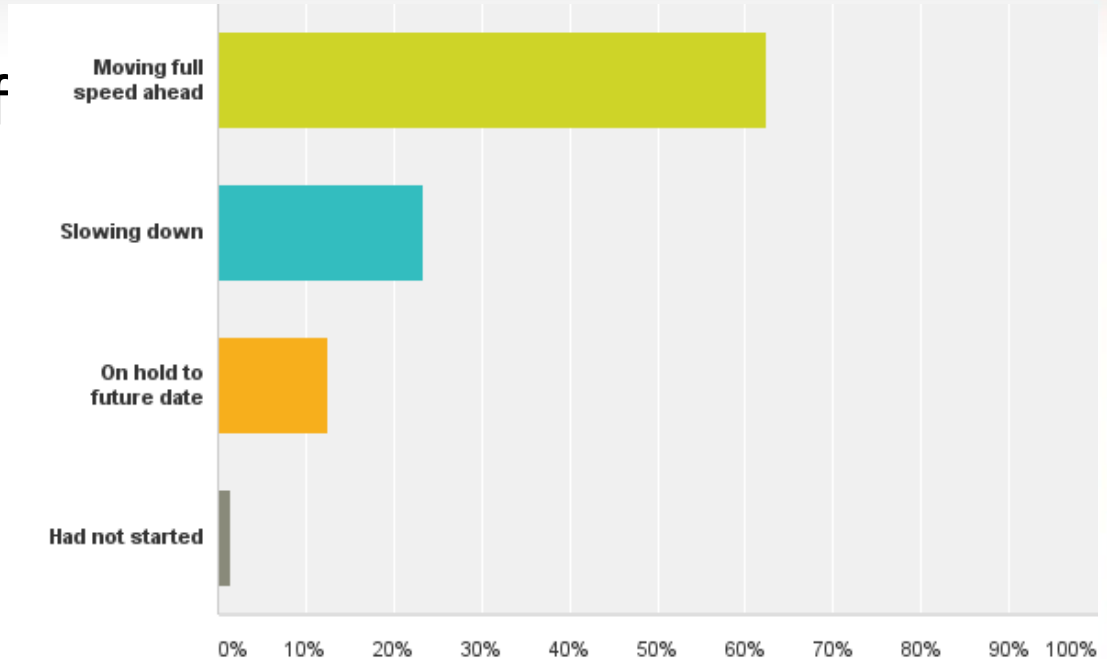
When do you plan to have your ICD-10 services/software available to customers?



# Q8: Vendors



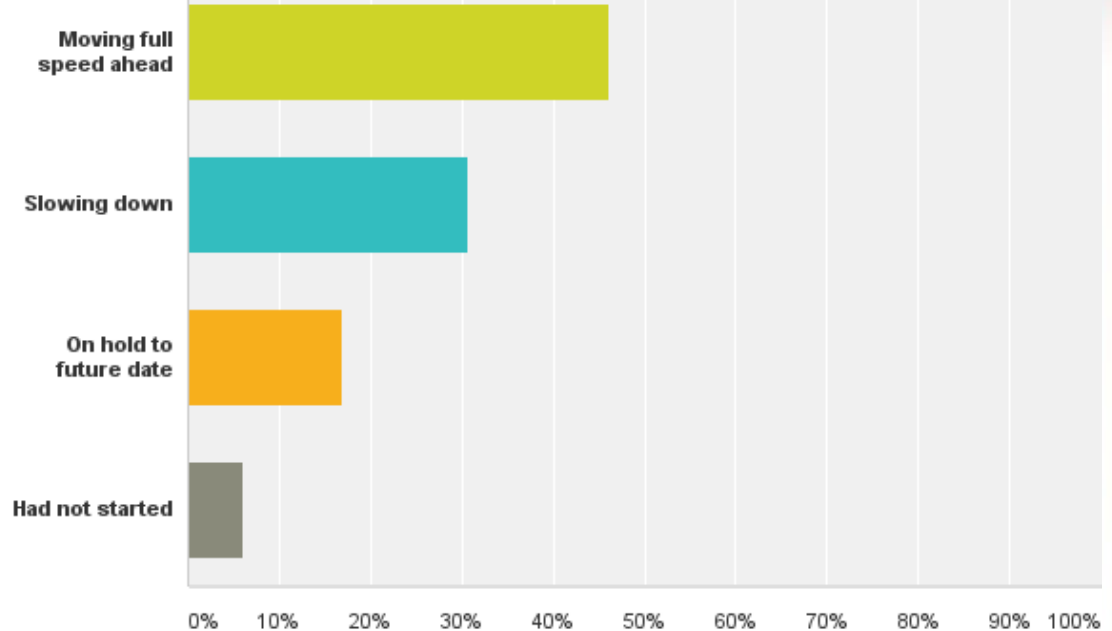
Will the delay shift the timeline of any of your ICD-10 internal remediation efforts?



# Q9: Vendors

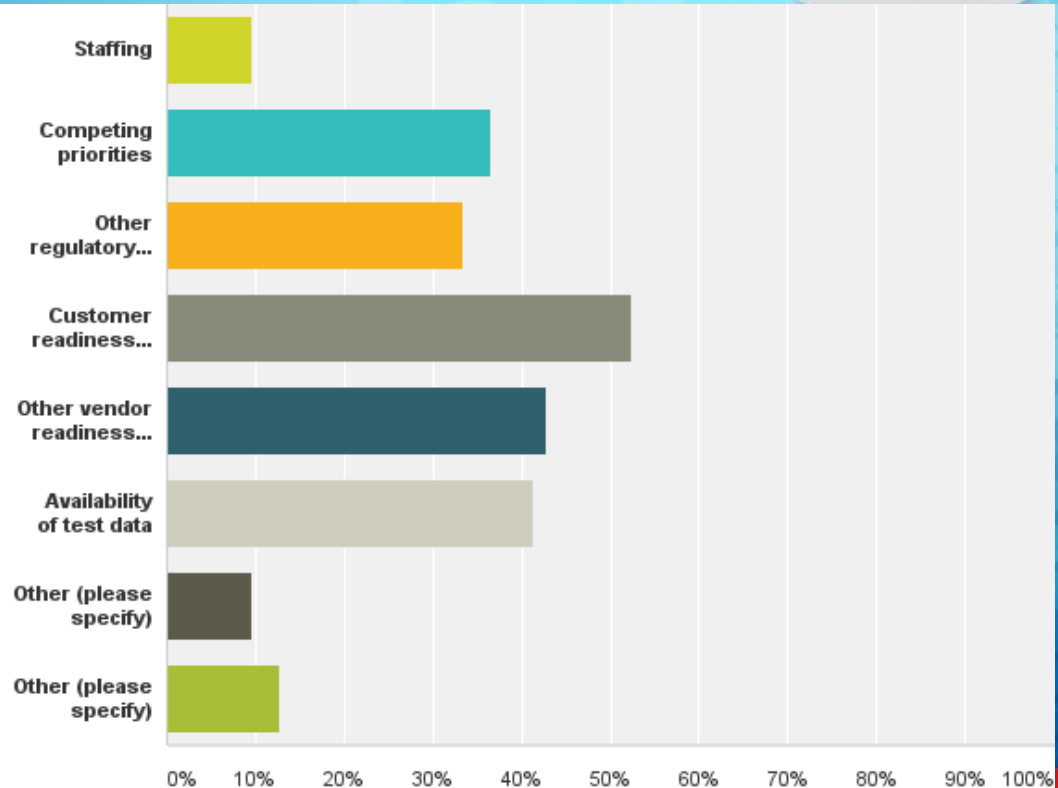


Will the delay shift the timeline of any of your ICD-10 external testing efforts?



# Q10: Vendors

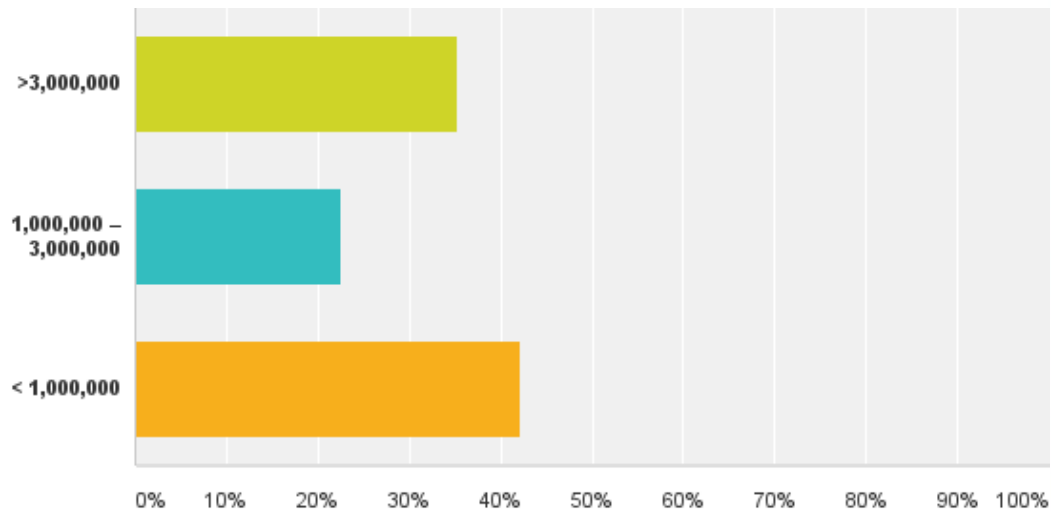
Which of the following are your top 3 obstacles/issues that have caused delay and/or lack of progress in ICD-10 planning and implementation?  
(Check 3)



# Q11: Health Plans

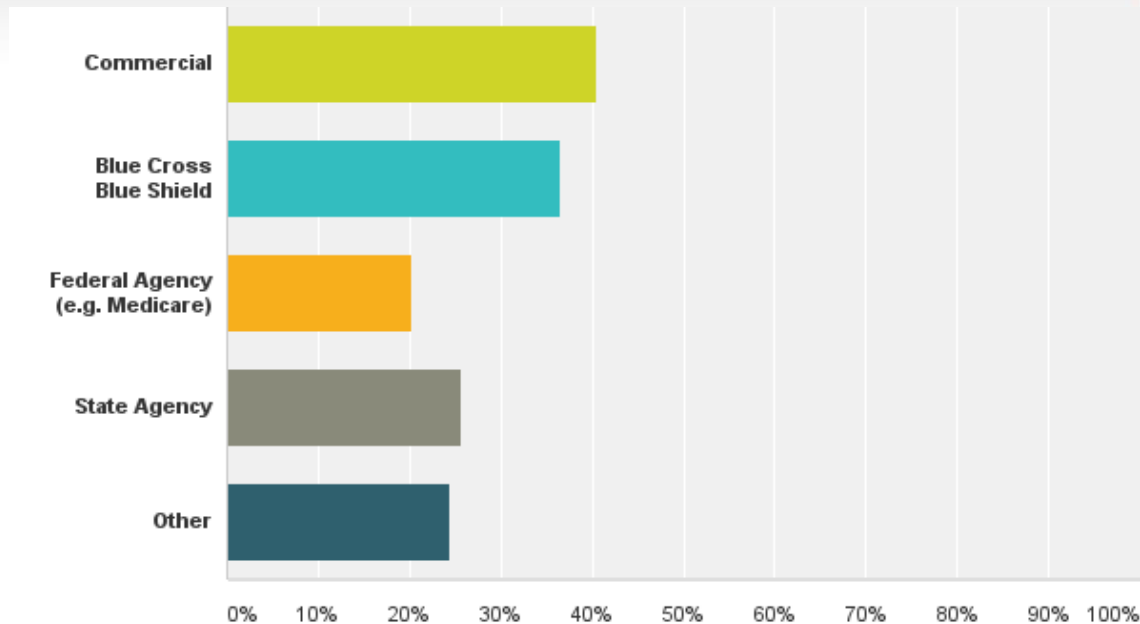


Size of Plan  
(by number of  
covered lives):



# Q12: Health Plans

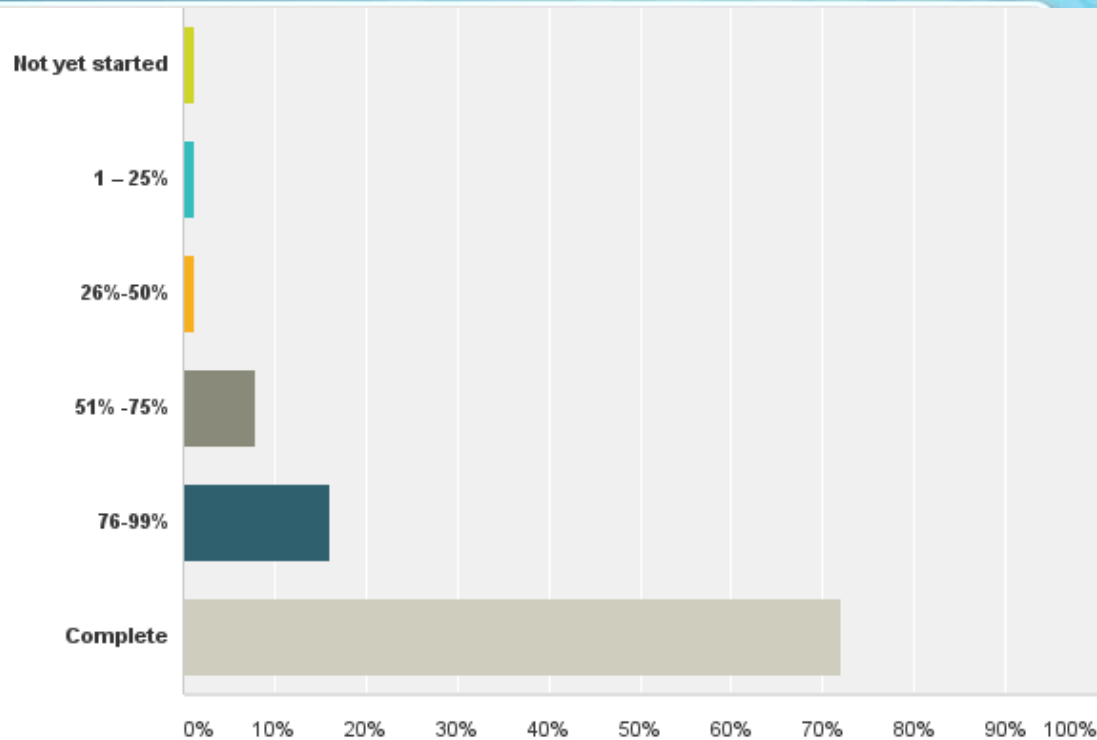
Type of  
Organization  
(check all that apply):





# Q13: Health Plans

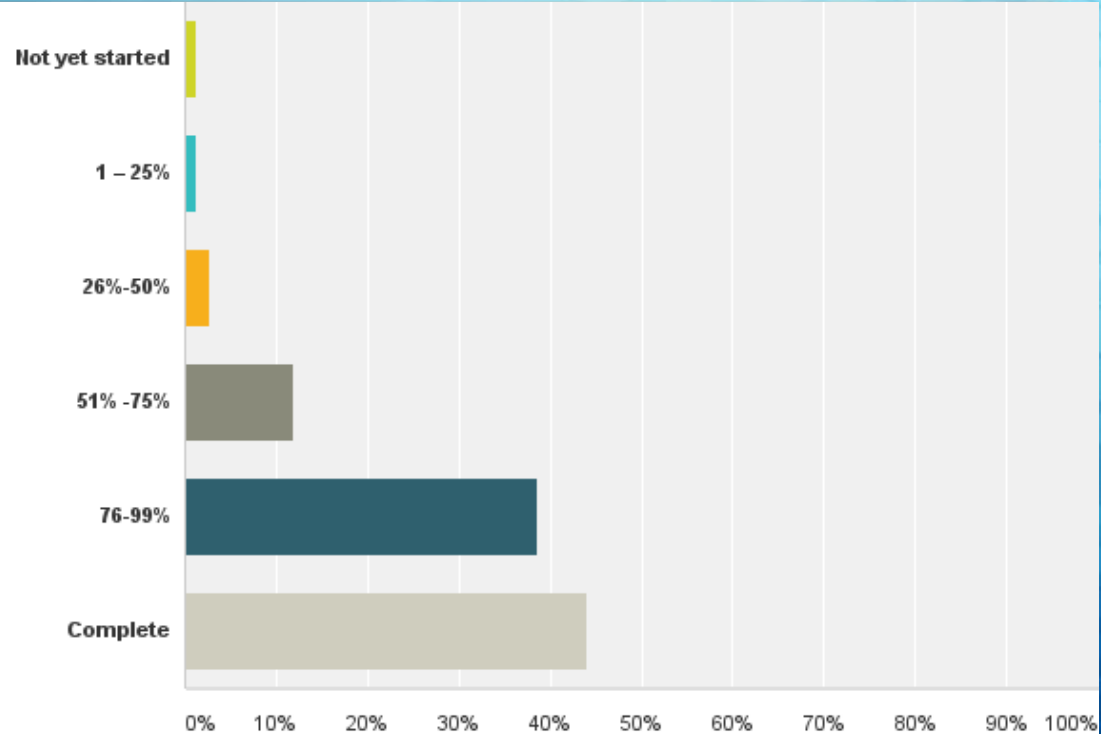
How complete is your formal impact assessment/gap analysis?



# Q14: Health Plans

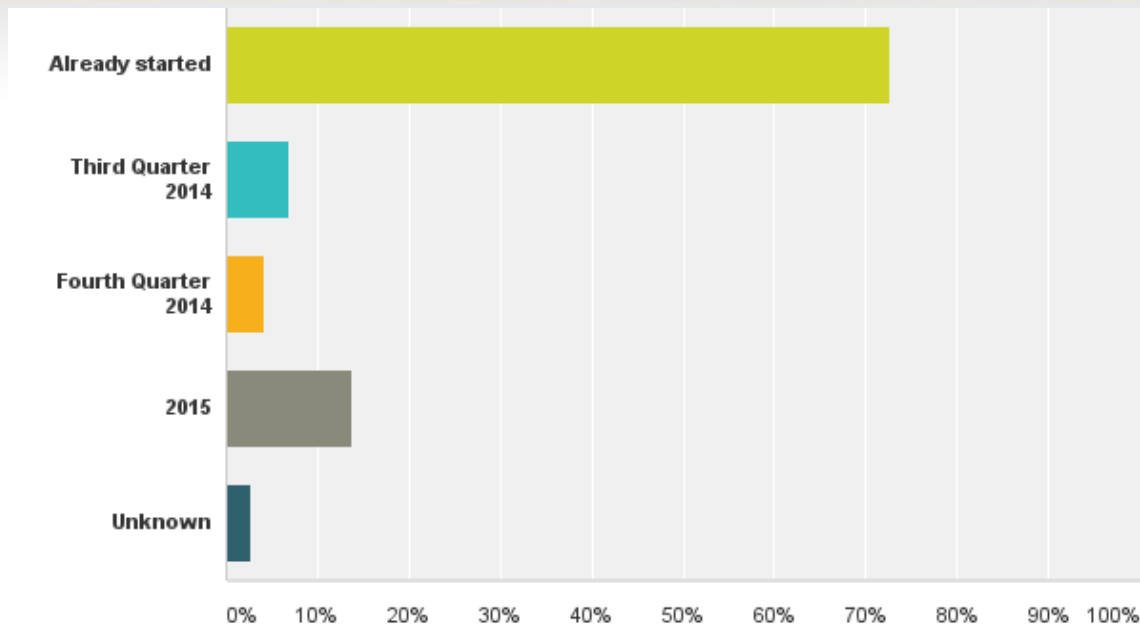


How complete is your internal business process design and development (including processes such as medical management, claims review, etc.)?



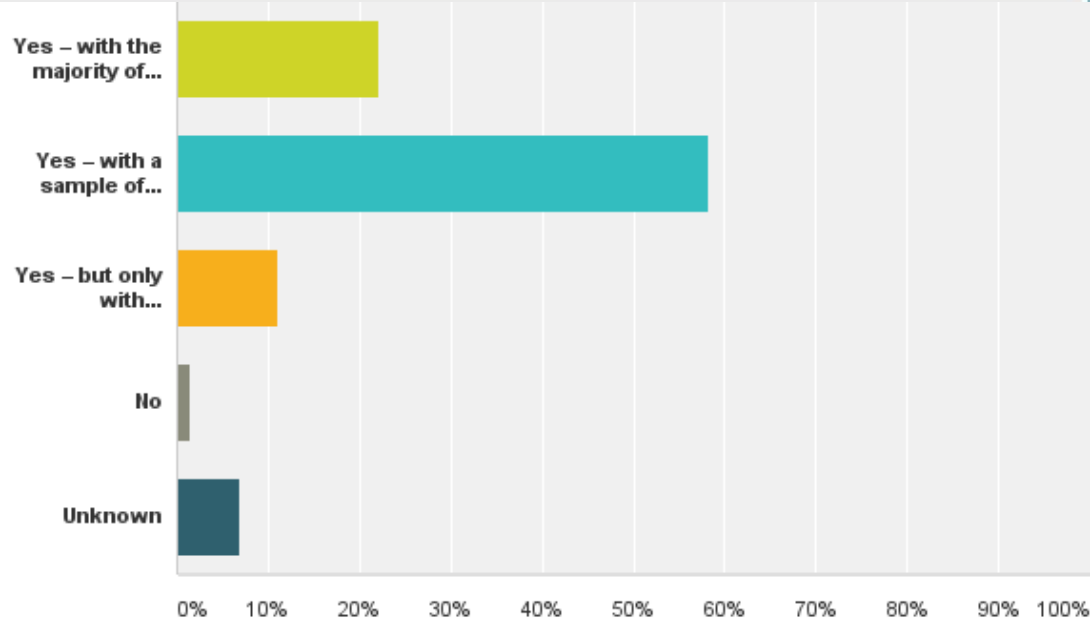
# Q15: Health Plans

What is your estimated date to start internal testing of fully functional ICD-10 processing?



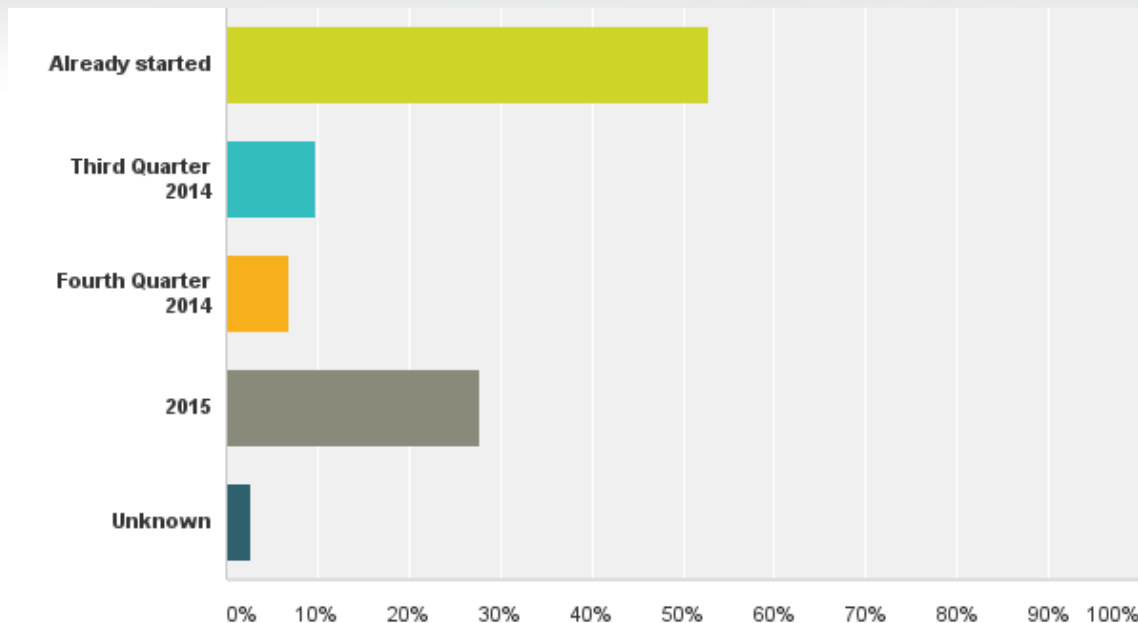
# Q16: Health Plans

Do you intend to conduct external testing?



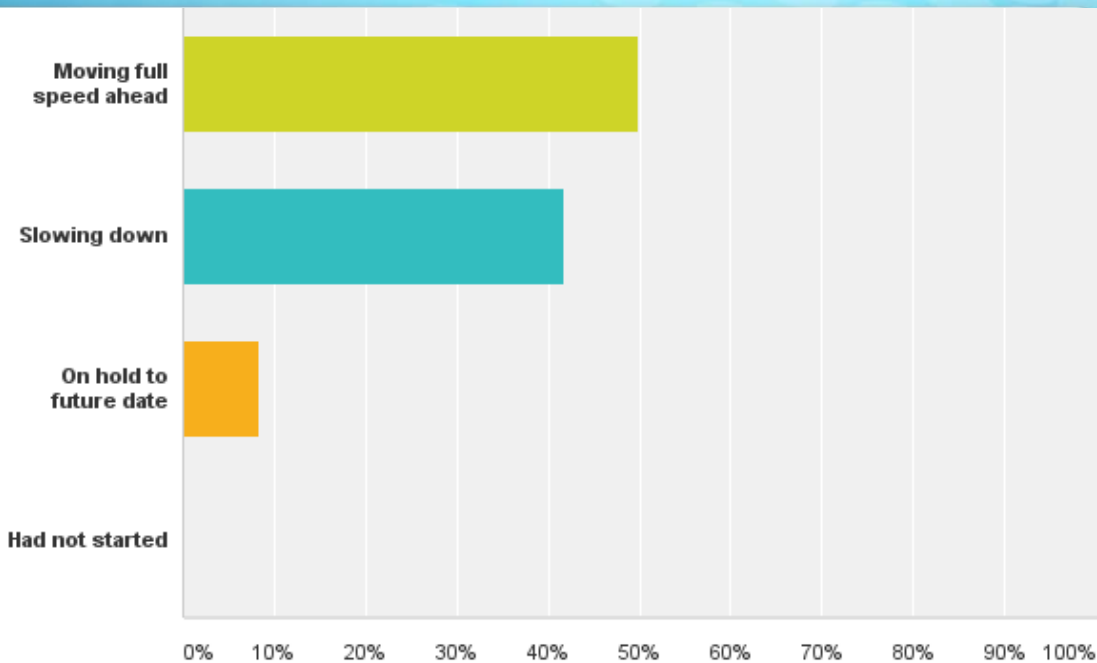
# Q17: Health Plans

What is your estimated date to begin external testing?



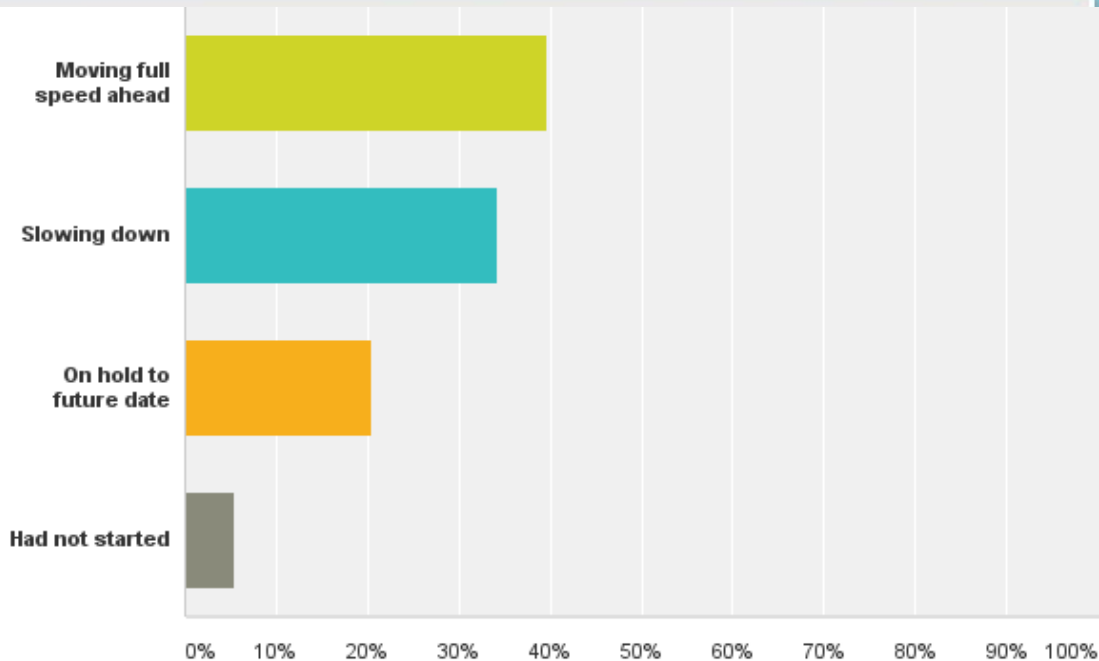
# Q18: Health Plans

Will the delay shift the timeline of any of your ICD-10 internal remediation efforts?



# Q19: Health Plans

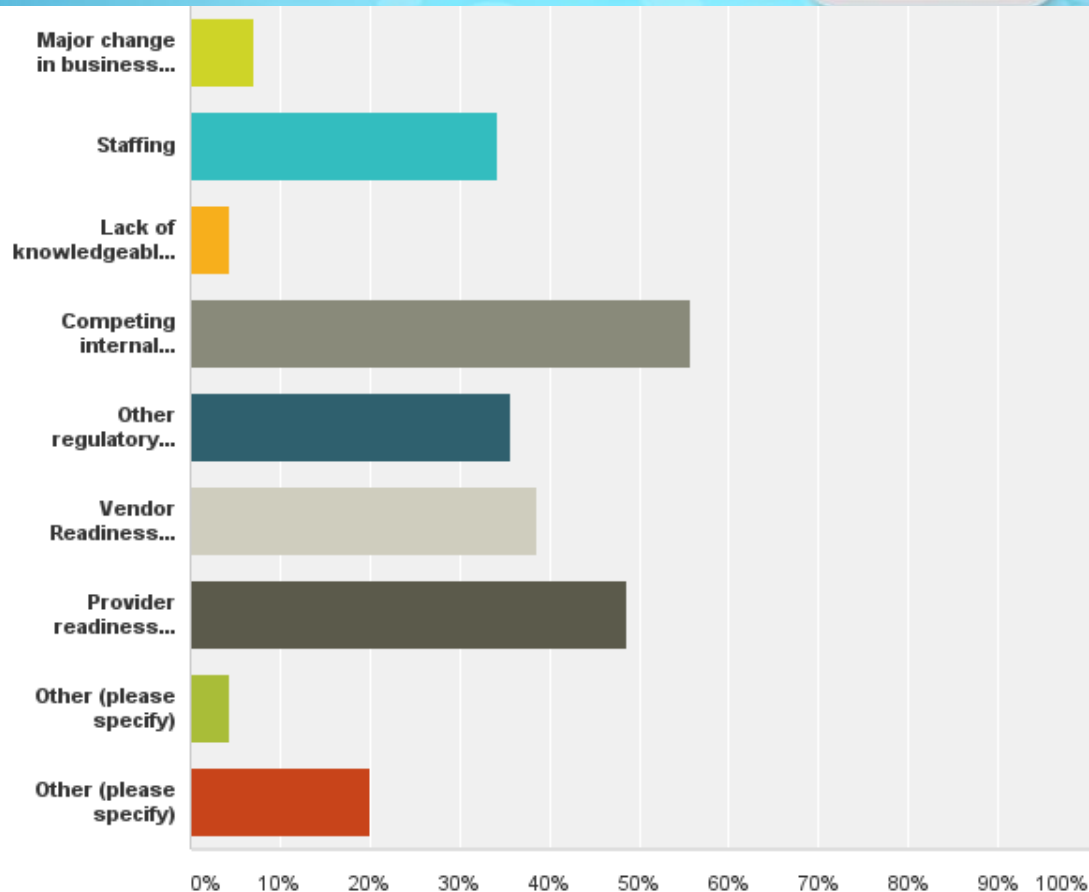
Will the delay shift the timeline of any of your ICD-10 external testing efforts?



# Q20: Health Plans



Of the following, what are top 3 obstacles / issues that have caused delay and/or lack of progress in ICD-10 planning and implementation?  
(Check 3)

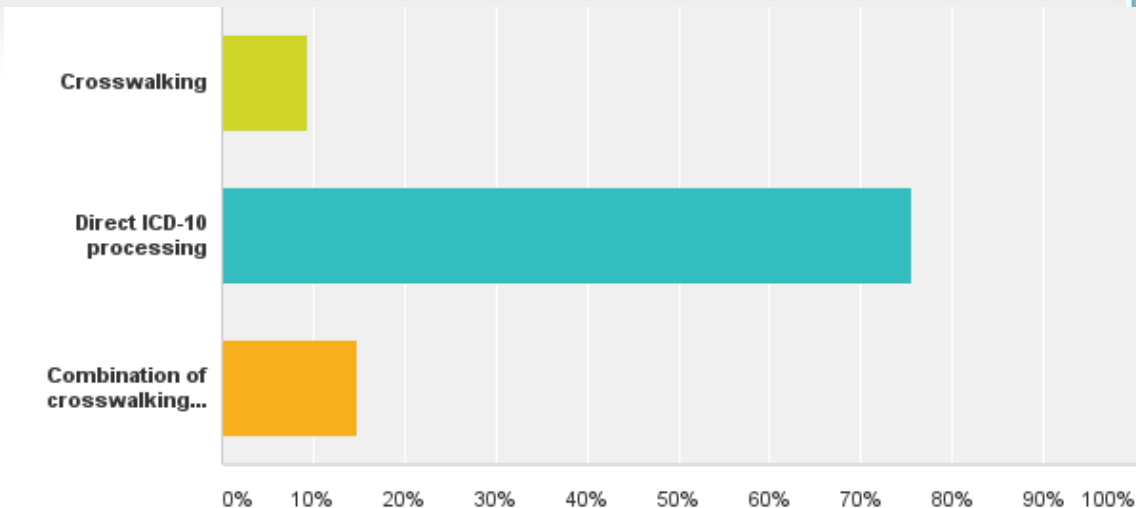




# Q21: Health Plans



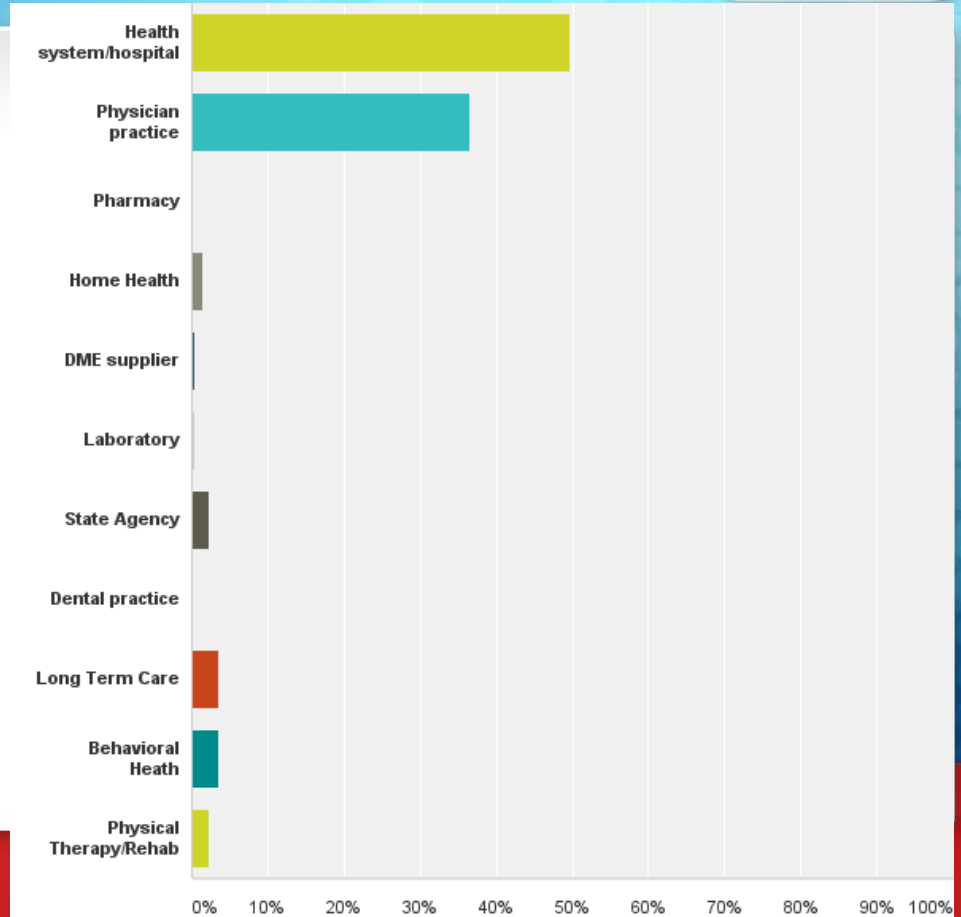
What is your primary strategy for ICD-10 claims processing



# Q22: Providers



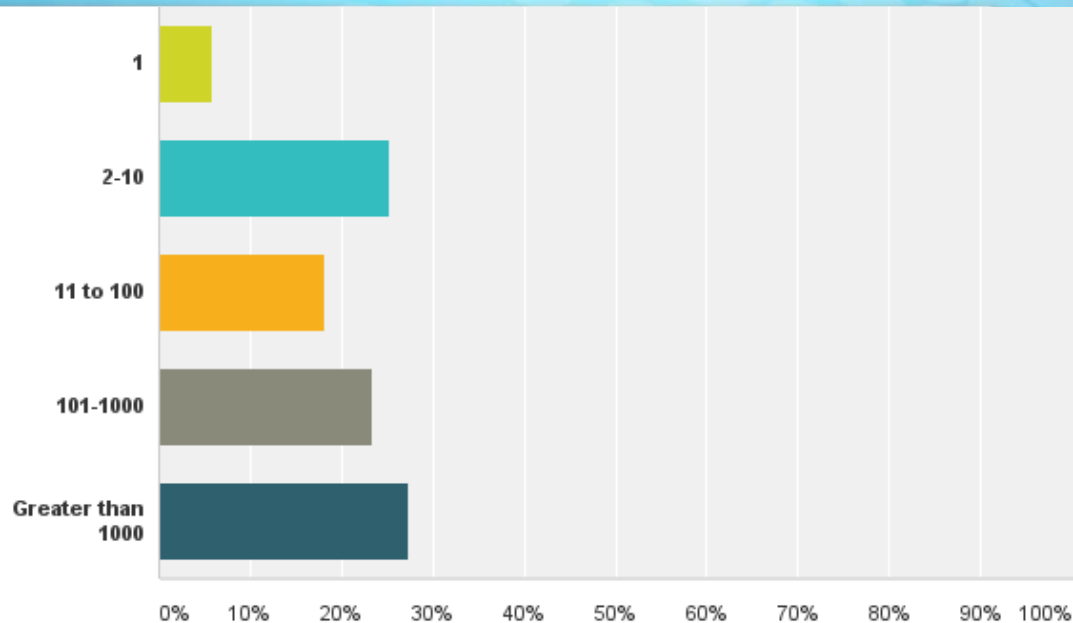
What Best Describes the Type of Provider You Are:



# Q23: Providers



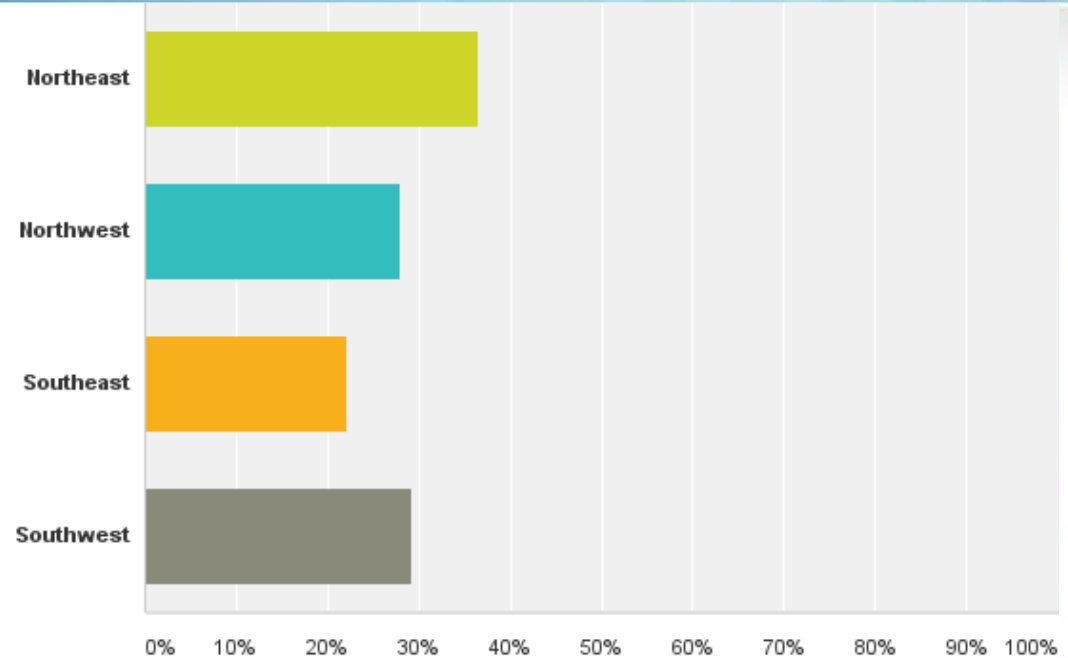
How many Clinical FTEs (doctors, nurses, nurse practitioners, physician assistants, therapists) are in your organization?



# Q24: Providers

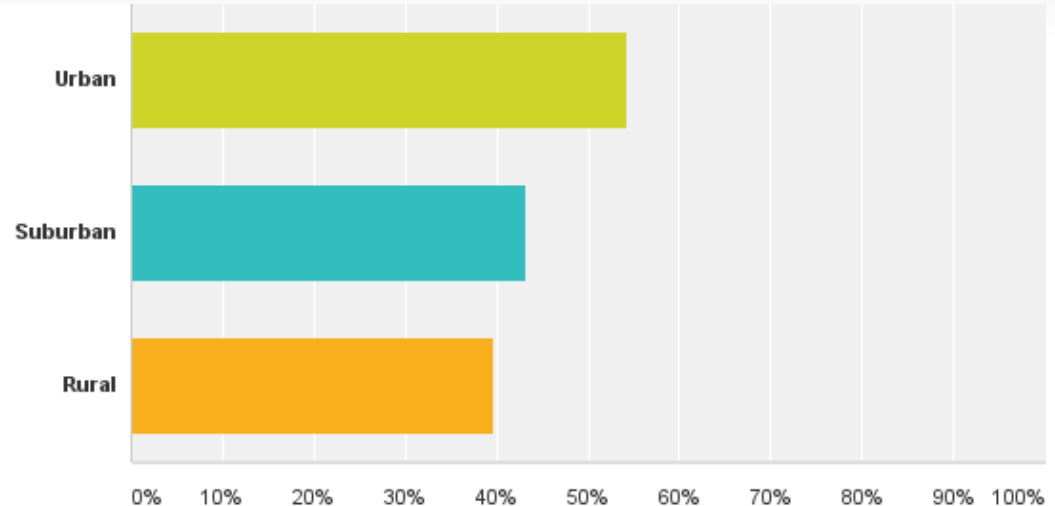


In which region of the country do you do business?  
(check all that apply):



# Q25: Providers

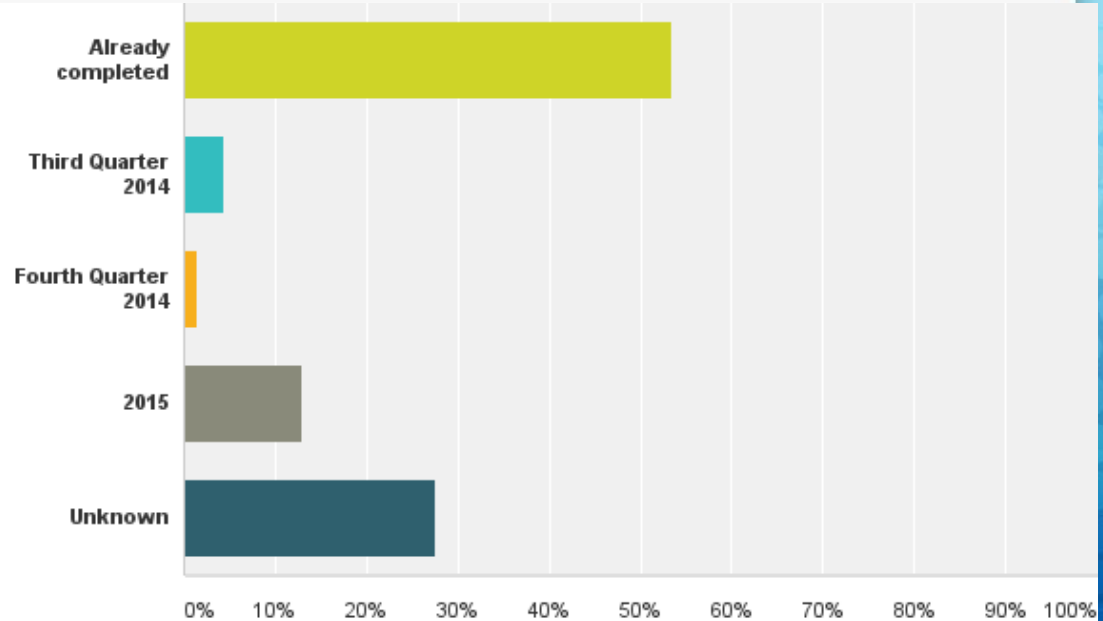
What are the characteristics of your location(s)? (check all that apply):



# Q26: Providers



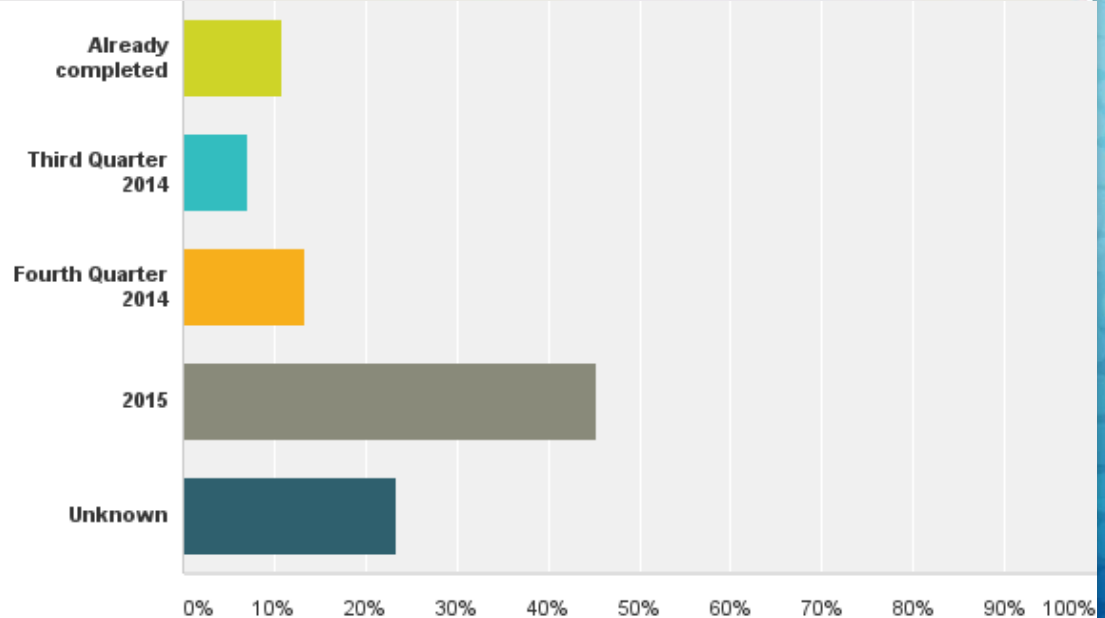
What is the expected completion date of your ICD-10 impact assessment?



# Q27: Providers

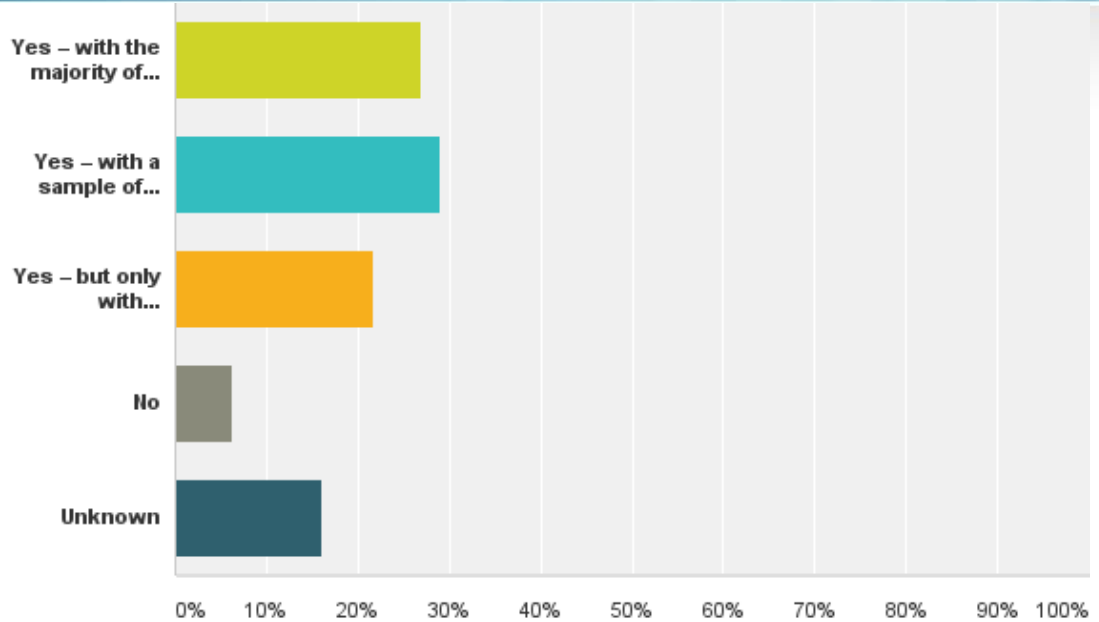


When do you expect to complete business changes (documentation, super-bill changes, workflow redesign) for ICD-10 implementation



# Q28: Providers

Do you intend to conduct external testing?

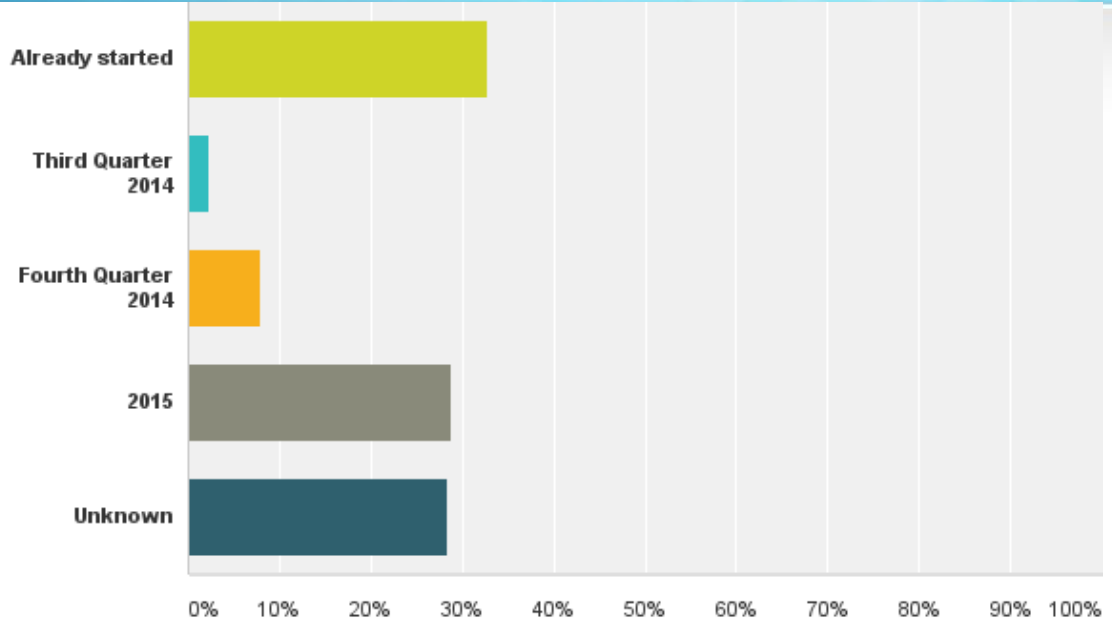




# Q29: Providers



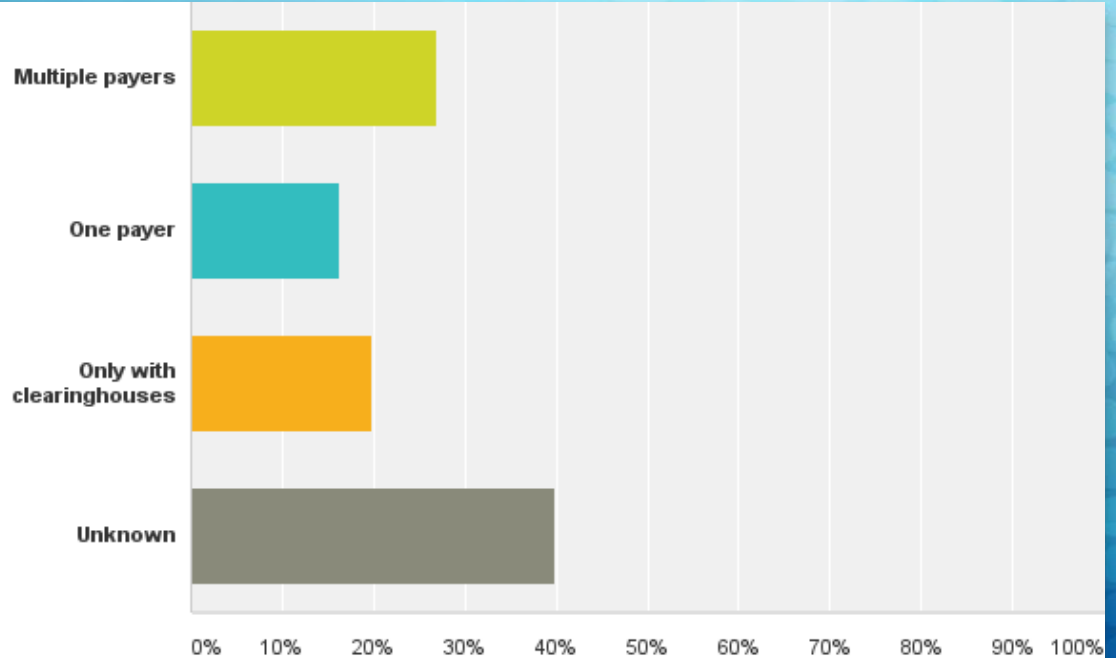
What is your expected date to begin external testing?



# Q30: Providers



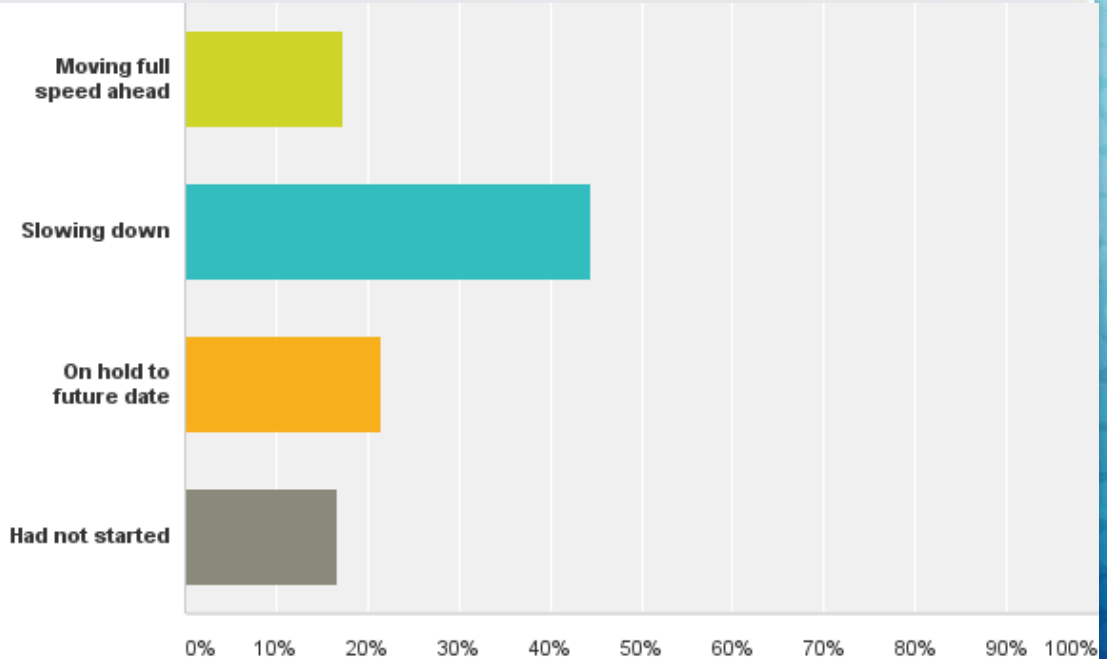
Who have you done your external testing with?



# Q31: Providers



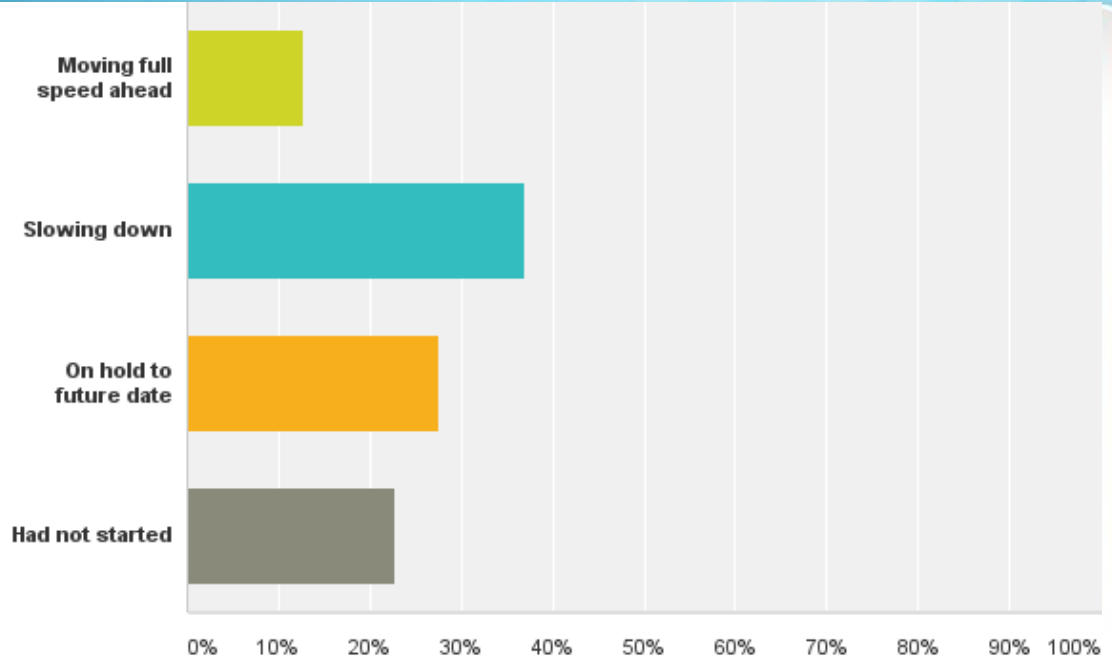
Will the delay shift the timeline of any of your ICD-10 internal remediation efforts?



# Q32: Providers



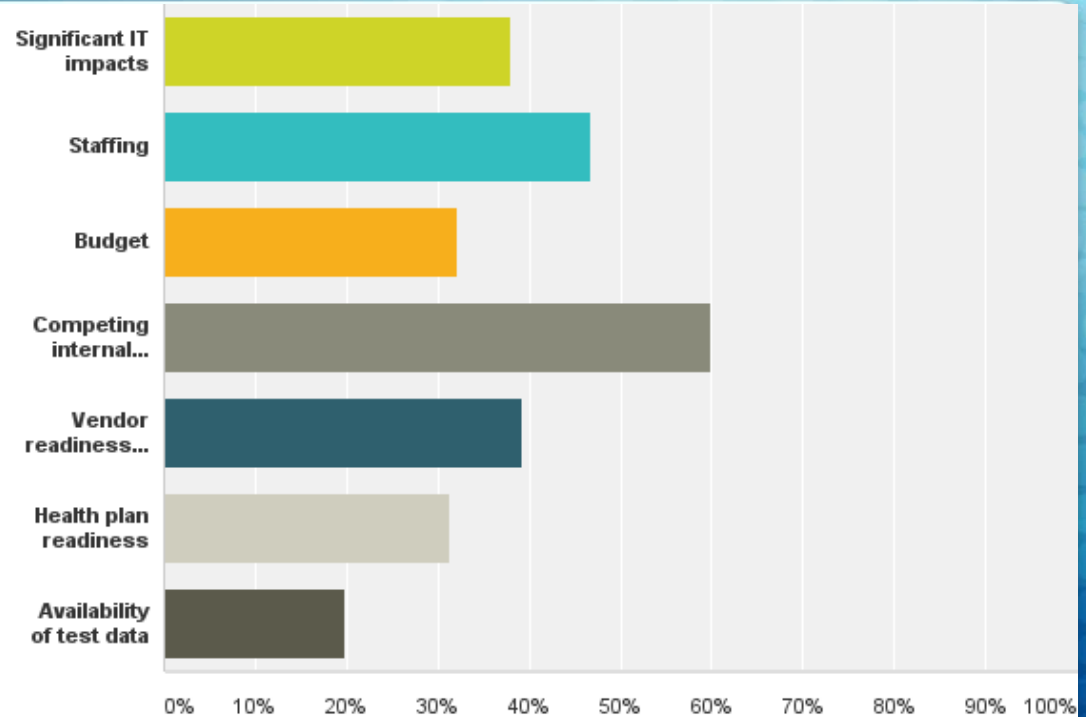
Will the delay shift the timeline of any of your ICD-10 external testing efforts?



# Q33: Providers

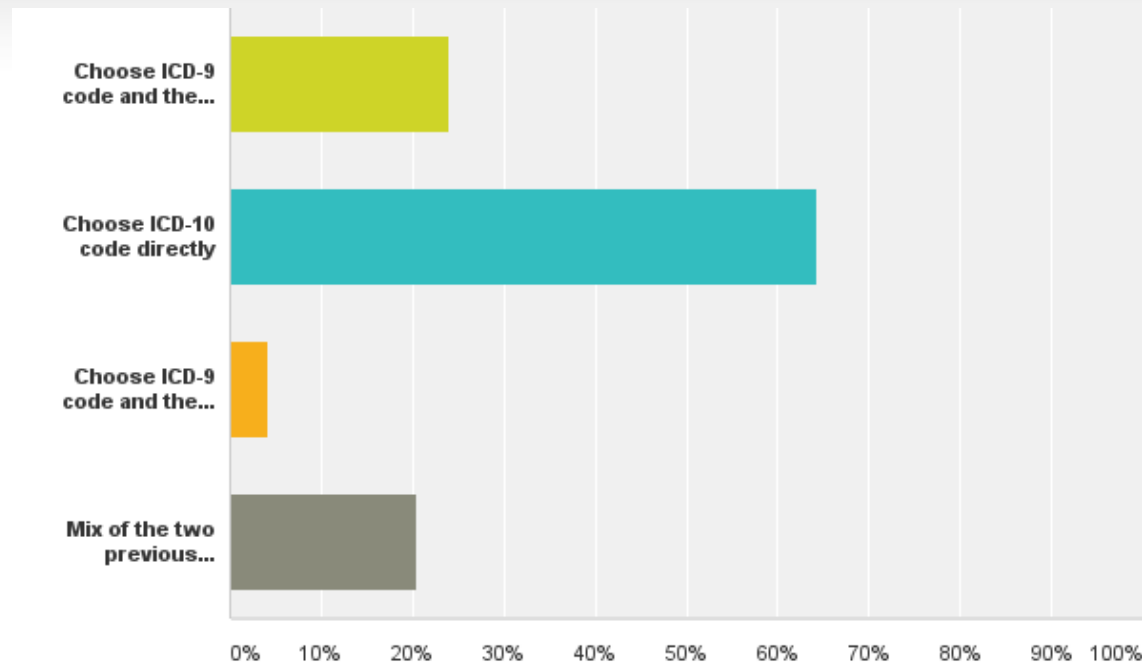


What are your top three obstacles that have caused delay and/or lack of progress in ICD-10 planning and implementation?  
(Check 3)



# Q34: Providers

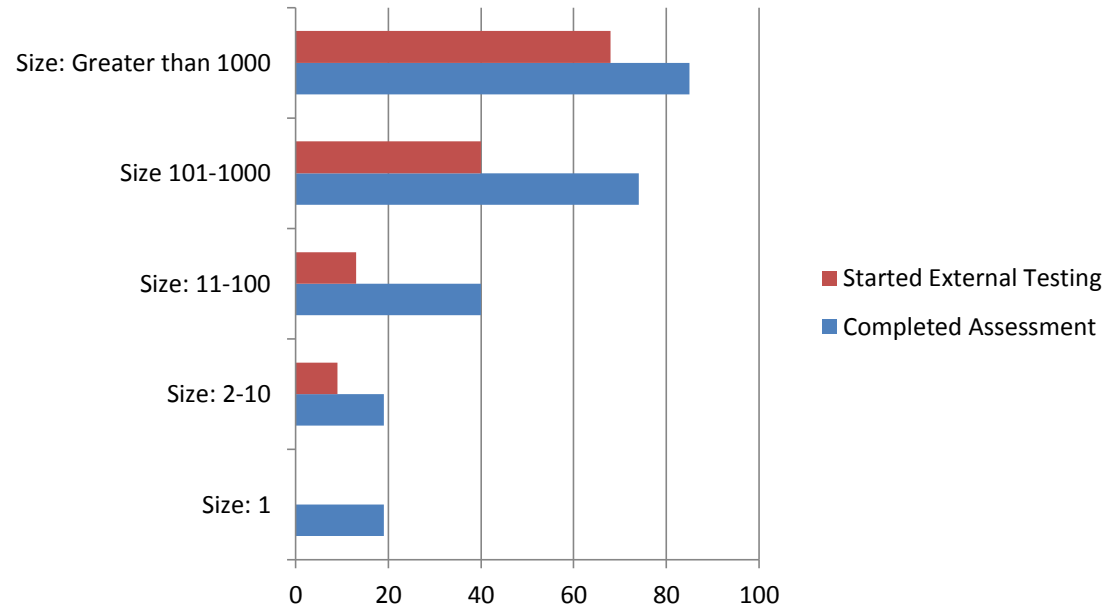
How do you plan to produce ICD-10 codes?



# Provider Responses by Size



Q26 & Q29  
breakout shows  
smaller providers  
lag behind larger  
ones.



# Conclusions



- Vendors and health plans continue to make progress
- Providers are lagging behind, especially small practices
- The delay has caused many organizations to slow down efforts
- Some tasks, especially testing, are slipping into 2015



# Things to consider



- Slowing down is not a good option.
- How fast is fast enough?
- How much testing is enough?
- How many 'surprises' can we live with?
- Planning for the actual transition.

Thank you



QUESTIONS?